

PATH FORWARD

To Business Transformation



Leading Teams Using a Structured Problem-Solving Process

Course Overview

Facilitative leadership is a collaborative approach where leaders effectively engage with staff, clients and other stakeholders to innovate and produce *sustainable* results. Knowing how to conduct team-based problem-solving sessions using a structured process is a foundational leadership competency that improves group effectiveness and produces long-lasting, quality outcomes.

This experiential course develops skills for facilitating team activities using a problem-solving process. A variety of collaborative techniques and facilitative technologies are used in the course.

Value

- Development of in-house process facilitation skills to effectively lead problem-solving workshops.
- Increased employee engagement
- Increased innovation and buy-in to organizational improvement projects

Course Objectives

- Facilitate team problem-solving *activities*.
- Apply collaboration *techniques* to achieve group consensus.
- Select and apply appropriate facilitation *technologies* when leading a problem-solving activity.
- Create a *safe environment* for team members to openly contribute and make consensus-based decisions.

Audience

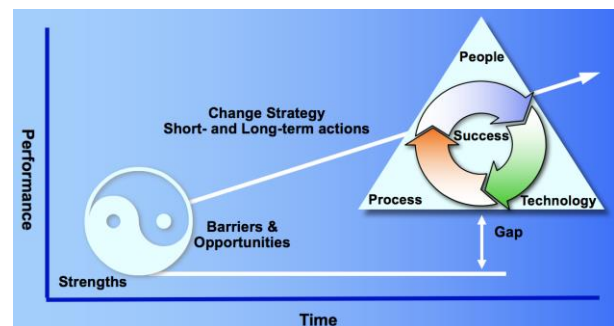
This course is intended for participants who want to develop their skills to lead teams through a facilitated problem-solving session. Participants can also apply these skills in their day-to-day interactions with team members or other groups.

Method / Approach

Through a tell-show-do approach, participants have opportunities to facilitate in-class activities and receive constructive feedback from fellow participants and the instructor in a safe, fun environment.

Duration

The workshop duration is 2.5 days.



The structured problem-solving process

For more information, contact:

Dave Hare

Office Phone, 570-553-2487

Email, Dhare@pathforwardteam.com